



Terms and Conditions of purchase

1. Introduction

By making a purchase from our website, you agree to be bound by these terms and conditions. Please read them carefully before making a purchase.

2. Order process

2.1 Order placement: All orders must be placed through our website. Orders placed by any other method may not be processed.

2.2 Promotion code: If you have a special promotion code you will be asked to enter it along with your full details when you make your purchase/request your invoice. Please ensure that any promotional codes are applied to your purchase before finalising your payment option. These codes cannot be added to your purchase at a later date.

2.3 Order confirmation: Upon receiving your order, we will send an email confirmation. This email does not constitute acceptance of your order, which occurs when the order is dispatched.

2.4 Pricing: All prices are listed in pounds and include applicable taxes unless otherwise stated. Prices are subject to change without notice.

3. Payment terms

3.1 Payment methods: We accept the following payment methods: Credit card, debit card, PayPal, invoice payments by bank transfer. Invoice payments must be made by the date specified.

3.2 Payment security: All transactions are encrypted and secure. We do not store payment card details.

3.3 Payment authorisation: By providing your payment information, you authorise us to charge the total amount of your order to your chosen payment method.

4. Delivery

4.1 Delivery timeframe: You will receive your Clarion device licences within five working days of us receiving payment. While we strive to meet these estimates, delivery times are not guaranteed.

5. Returns and refunds

5.1 Refunds: Licence purchases are non-refundable past a standard cooling-off period of 14 days, unless stated by consumer protection laws. To request a refund within the cooling-off period, contact help@theclarion.uk.

6. Privacy and data protection

We are committed to protecting your privacy. Please refer to our [Privacy Policy](#) for details on how we collect, use, and protect your personal information.

7. Governing law

These terms and conditions are governed by and construed in accordance with the laws of the UK. Any disputes arising from these terms will be subject to the exclusive jurisdiction of the courts of the UK.

8. Amendments

We reserve the right to amend these terms and conditions at any time. Any changes will be posted on our website and will apply to orders placed after the date of amendment.

9. Contact information

For any questions or concerns regarding these terms and conditions, please contact us at help@theclarion.uk.